

## Customer Service Report for LSSB

For the period: Friday, August 01, 2008 12:00:00 AM to Sunday, August 31, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>OS/390</b>											
Other	1	0	0	1	0	0	0	0	2	0	5
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	9	0	5	0	0	4	0	0
<b>Grand Total:</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>1</b>

Total Tickets Closed:	6
Total Tickets Assigned/Pending/Checked Out:	5
Total Tickets Created:	11